



Building **BRIDGES**

Annual Report 2018



Board member
Toni Sandor Smith is
greeted by students of
One Hope United's
Edgewater Early Learning
Center, home of the newly
dedicated Toni Sandor Smith
Future Scholars Learning Lab.
(See story, page 7.)

Table of CONTENTS

2 Welcome Letter

4 What We Do

5 Our Impact

6 Year in Review

FEATURES

8 Finding a Healthier Path

10 A Home Visit Away From Home

12 A Fateful Knock at the Door

14 Grooming the Next Generation

16 Hope In Action 2018

18 Financial Statements

20 Leaving a Legacy

21 Donors and Supporters

24 Ambassador Boards and Auxiliary Board

25 Board of Directors and Executive Leadership



ABOVE: Students celebrated the grand opening of Sprouted Child Care & Early Education in July with planting activities. (See story, page 6.)

Dear **FRIENDS,**

Hundreds of our closest supporters sat enraptured at our Hope In Action gala last year when civil rights icon and activist Ruby Bridges took the stage. In 1960, at six years old, Bridges was the first black student to integrate an all-white elementary school in New Orleans. She courageously crossed a bridge that once seemed impassable, and she came to represent a generation's pursuit of racial equality and access to education.

The advancements that Bridges and her peers ushered in have been transformative, but we all know that the work isn't over. We—One Hope United, our partners, and our supporters like you—have the honor and responsibility to continue building bridges, creating opportunities that empower children and families to reach their full potential.

RIGHT: Ruby Bridges was escorted by U.S. Marshals to and from the previously segregated school she attended.



In this Annual Report, we're excited to share with you stories that demonstrate the ways One Hope United—with your help—is building bridges to a better tomorrow: for our employees, our organization, our industry, and most critically, for the thousands of children and families we serve each year.

One of the most important roles we play is preparing young children to cross the bridge from early childhood into kindergarten at our early learning centers. This year, when our space in Wilmette, Illinois, was closed for redevelopment, we recommitted to the community and reopened nearby as Sprouted Child Care & Early Education, by One Hope United. The new name has been a hit with families, and the new location offers many unique, nature-inspired design features, providing a nurturing space where children can learn and grow. We also invested in our Edgewater Early Learning Center, which serves Chicago's northside communities, naming the second floor the Toni Sandor Smith Future Scholars Learning Lab after our esteemed board member.

The issues our families face are rarely isolated, so our new Pathfinders program bridges our education programs and counseling services, giving our early learning students access to a therapist. Sometimes when a student is exceptionally stressed, their behavior can inhibit their learning or that of their classmates. Pathfinders helps these students heal and move forward with their education. Read the inspirational story of Lucy, a five-year-old who overcame her fear of loud noises stemming from abuse she had witnessed as a very young child.

In our Parents as Teachers program, we had the pleasure of working with Yahaira and her nine-month-old daughter, helping them build a bridge to a new life in Zion, Illinois, after being displaced from their home in Puerto Rico due to Hurricane Maria. The program empowers parents to be teachers and caregivers to their children. In Yahaira's case, it also helped her navigate a new country and culture and access critical resources needed by her family.

You'll read about case manager DeAngelo Pittard, who made a fateful decision to cross a bridge—in this case, through a window—and enter a nonresponsive client's home in what turned out to be a lifesaving act.

His heroism earned him the Case Manager of the Year award for the entire state of Florida.

There's also a former resident of our Rebound transitional living center, Greg Lemons, who now owns and operates a barbershop across the street from our CARE residential program in Lake Villa, Illinois. Greg is a shining example of how One Hope United helps youth build a bridge to independent adulthood, and now he serves as a valued mentor and community bridge to the youth in our care today.

This report also bridges us to a new chapter in One Hope United's leadership. We are thrilled to welcome Dr. Charles A. Montorio-Archer as our new President and CEO, as of January 2019. An entrepreneur, author, attorney, and longtime child and family advocate, Dr. Montorio-Archer co-founded The THRIVE Network and served as its CEO for the last nine years before successfully merging it with The New York Foundling. THRIVE assists individuals with intellectual and developmental disabilities throughout New York City. Dr. Montorio-Archer's transformational leadership and commitment to helping others live with dignity and respect make him the ideal person to lead One Hope United to our next level of greatness.



We achieve our strength and success by bridging three essential aspects of our organization: program excellence, employee wellbeing, and financial stability. Each of these pillars props up the other two. As one of our strongest supporters, *you* are indispensable to this equation and have played an integral role in our achievements this year. We thank you and invite you to continue building bridges with us, driving us toward our vision: **For every child and family, life without limits.**

With gratitude,




Todd Schultz
President & CEO, 2018




Theresa Dear
Board Chair

What We DO

MISSION: One Hope United increases opportunities for children and families by providing quality solutions that enhance lives, communities and futures.



EARLY LEARNING & CHILD DEVELOPMENT

We lay the foundation for children's success through:

- Home Visiting
- Child Care & Early Education
- School-Age Programs



COMMUNITY BASED FAMILY SERVICES

We support children and families through life's challenges with:

- Counseling
- Youth & Family Services
- Foster Care & Adoption



RESIDENTIAL CARE & DAY TREATMENT

We provide spaces for youth to thrive, including:

- Residential Care
- Therapeutic Day School
- Transitional Living

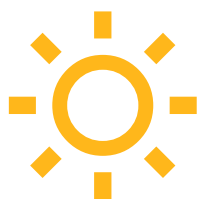
Our **IMPACT**

July 1, 2017–
June 30, 2018

9,339

CHILDREN, ADULTS, AND FAMILIES SERVED

Client Impact



2,276 Children Served in Our Child Development Centers

285 Families Served in Our Home Visiting Programs



89% of Families Remained Intact During the Service Period in Intact Family Services Programs

97% of discharged youth remained in a home-like setting in Comprehensive Community Based Youth Services (CCBYS)



308 Children Returned Home from Foster Care

138 Children Adopted from Foster Care

100% of youth from Residential Care who had a positive discharge remained in their next placement for at least 90 days

Economic Impact



**\$1.9–6.1
MILLION**

Potential return on investment from One Hope United's Home Visiting programs last year

**\$4–11
MILLION**

Potential savings from One Hope United's CCBYS Program last year, compared to placing youth in foster care or the juvenile justice system for one year

**\$53–120
MILLION**

Potential return on investment from early education provided by One Hope United to low-income families last year



Year in REVIEW

Chance the Rapper's SocialWorks Donates Toys to OHU



Thousands of One Hope United youth received holiday gifts last year thanks to the generosity of SocialWorks, Chance the Rapper's youth empowerment charity. The gifts, collected during the WGN Drive-Thru Toy Drive, spread holiday joy to children in One Hope United's programs throughout Illinois. "We're blessed to have the opportunity to contribute to One Hope United," said Justin Cunningham, Executive Director of SocialWorks. "Creating loving environments where youth can reach their full potential is at the heart of SocialWorks and I hope these toys bring smiles and hope to every child and family served."

New Center 'Sprouted' in Wilmette

In July, One Hope United moved its Wilmette child development center to a new location, under a new name: Sprouted Child Care & Early Education. The center was redesigned from the ground up with little learners in mind, and its modern, nature-themed décor and unique design elements make every day a discovery waiting to happen. "With Sprouted, we are thrilled to offer our students a new space that fosters continued developmental growth, encourages creative expression, and establishes a love of learning," said Center Director Kristin Pettice. "This new building perfectly encapsulates what we offer Wilmette families, which is a state-of-the-art center where children learn and grow."



"A tour through the new Sprouted Child Care and Early Education, by One Hope United, makes it seem as though children themselves designed the place, one where they want to play and learn."
The Wilmette Beacon

Chicago Restaurants Double Down on 'Go Blue for OHU'



Over 40 Chicago-area restaurants—double from the previous year—participated in the third annual "Go Blue for OHU" campaign. Restaurants feature special menu items and beverages during April, which is Child Abuse Prevention Month, and donate proceeds to One Hope United. Also new this year, *Dining Out Chicago* became Go Blue's official media sponsor and helped spread the word through their website and social channels. Donations have already exceeded the previous year and are still coming in. To learn more and participate in April 2019, visit goblue4ohu.org.

Inspiration Meets Perspiration at 'Run Hope United'

In August, 55 staff, residents, and supporters of One Hope United participated in the first-ever "Run Hope United," a chance to come together for fun, fitness, and a little bit of fundraising. Anyone with a connection to One Hope United was welcome to join the team. OHU runners came from all over Illinois and a few even came from Florida to run the 5K, 10K, or half-marathon. The team raised nearly \$4,000 in donations, some of which covered the registration and transportation costs for the youth residents—many of whom were running their first race. "As an agency committed to wellness and knowing the power of community to achieve our best results, this is a great day," said COO Margaret Vimont. "I'm sure it's the first of many years of Run Hope United."



Daily Herald Honors OHU for Business Excellence



In March, One Hope United was honored along with twenty-six other suburban Illinois companies at the 28th Annual Awards for Business Excellence, hosted by the *Daily Herald Business Ledger*. These awards are given for business achievement, growth and community involvement, and are presented to businesses and nonprofits with a significant presence in the suburban circulation area of the *Daily Herald Business Ledger*. One Hope United was one of four nonprofits honored at the awards. OHU staff came out strong for the event, filling two tables. Accepting the award, interim CEO Todd Schultz (*above, center*) said that he did so on behalf of the staff who are serving our children and families each day.

Edgewater 'Learning Lab' Named for Toni Sandor Smith

One Hope United's board of directors moved to name the second floor of the Edgewater Early Learning Center after Toni Sandor Smith (*below, second from left*), a board member for nearly 20 years. An Edgewater resident, Smith is a frequent visitor to the center and a favorite storybook reader of its students. "The real impact of her work with kids in our community is amazing," said Alderman Harry Osterman (*below, left*), who helped dedicate the Toni Sandor Smith Future Scholars Learning Lab. "Very early in life, the gift of education, when they come here, opens up their world and entire future," he said. Smith joined the Alderman in emphasizing the young minds that would be enriched through these investments. "It's not about me, it's not about a wing—it's about supporting something really important," she said.



Finding a HEALTHIER PATH

Pathfinders helps preschool children cope with difficult emotions and lead more positive lives.

When Lucy*, 5, first arrived at One Hope United's Elgin Child & Family Resource Center, she was extremely sensitive to loud noises, covering her ears and experiencing severe anxiety whenever another child would cry out—which, at a child care center, can be often. When she was frustrated or experienced even the slightest discipline, "she would scream at the top of her lungs, as if she were afraid for her life," pounding on the wall and stomping her feet, her mother, Krista*, explains. "I knew right away I needed help."

Lucy's behavior was related to traumas she had experienced as a very young child. She witnessed physical abuse by her biological father toward her mother, and while he never physically harmed Lucy, when she would have tantrums as a 2- and 3-year-old, he would rush toward her with raised fists in an attempt to make her to stop. "She went through a lot," Krista says.

While those traumas were fortunately in the past, their effects were disrupting Lucy's education and potentially that of her classmates. In addition, adverse childhood experiences can have long-term effects on children's health, behavior, and life potential. It's for children like Lucy that One Hope United began Pathfinders, a unique program that combines aspects of our family counseling programs with our early childhood education centers to help children cope with negative emotions and adopt healthier behaviors.

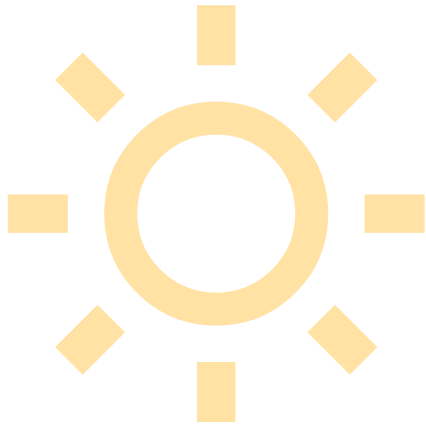
Pathfinders therapist Tara Cassidy says the program is a collaboration with the child, their family, and their teacher.

Sometimes it's the teacher who notices an issue and alerts Tara, who will then engage the child's family to offer support, which is covered through private insurance or Medicaid. She will observe and engage with the child in the classroom, with their family, and in individual sessions, and craft a treatment plan that often involves the family due to the child's young age. The evidence-based treatment is called Attachment, Self-Regulation, and Competency.

One boy who was predisposed to depression learned deep breathing and created a book of coping skills. "On one page he put all the things that he liked to do, so if he was feeling down, he could just go in his book and see, 'I could go ride my bike, I could go take a walk,' things that would help him get out of a low mood," Tara says.

Another child who struggled with tantrums learned to express her emotions and tell her loved ones why she was upset. Her coping skills included coloring and walking the dog—a therapy dog that was part of her treatment. Tara also taught her family to recognize when the girl needed help and step in with an activity. "Because they're so young, sometimes they don't just say, 'I need to go use a coping skill,'" she says.

It's important to make the sessions and treatment fun so the kids will want to continue. "They may think we're just playing, but we're really doing therapy," Tara says. "If they don't have fun, they won't want to be there, and they won't learn as much. People learn better when they're enjoying it."



Krista says that Lucy is “a completely different little girl” as a result of Pathfinders. Through the program, Lucy has increased her self-esteem, developed confidence, grown more talkative, made more friends, and no longer covers her ears at loud noises. “I can’t say enough how amazing the program has been for my daughter. It changed her life and gave her the chance for a much better life altogether.”

Pathfinders is currently at three One Hope United centers and could expand to more, which Tara would be happy to see. “This is the first program I’ve been in where the kids are so little, and it’s great,” she says. “The earlier you help them, the better off they’ll be.”

**Name has been changed.*

“

I CAN'T SAY ENOUGH HOW AMAZING
THE PROGRAM HAS BEEN FOR MY DAUGHTER.
IT CHANGED HER LIFE AND GAVE HER THE CHANCE
FOR A MUCH BETTER LIFE ALTOGETHER

– KRISTA, MOTHER

”





“

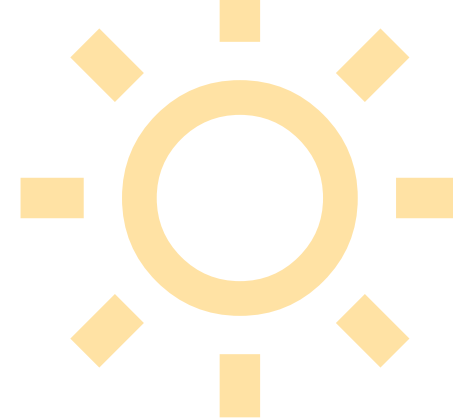
I HAVE ENJOYED THE PARENTS AS TEACHERS PROGRAM BECAUSE MY HOME VISITOR HAS REALLY BEEN ABLE TO EDUCATE ME ON MY DAUGHTER'S DEVELOPMENT.

- YAHARA RIVERA-BURGOS, MOTHER

”

A HOME VISIT

Away From Home



‘Parents As Teachers’ Helps One Family Adjust to Life in the U.S.

Nearly a year after Hurricane Maria brought devastation to the island of Puerto Rico, Yahaira Rivera-Burgos and her family are still working through the aftermath. She was forced to leave everything she knows behind and relocate with her son, two daughters, and their father to live with her sister in Zion, Illinois.

The transition has not been an easy one. Though her sister welcomed her and her children with open arms, Yahaira feared that she may become a burden, and her son, who once felt confident and safe at his high school in Puerto Rico, was now experiencing bullying for the first time.

In the midst of this transition, Yahaira and her 9-month-old daughter were introduced to One Hope United’s Parents as Teachers (PAT) program, an evidence-based home visiting model that promotes the optimal early development, learning, and health of children by supporting and engaging their parents and caregivers. The program is available for expecting mothers and families with children from birth to 3 years old. Home visits are conducted twice a month and last for at least one hour, during which the home visitor helps to design services to meet the needs of the family. These services include providing educational and community resources that will assist each family in reaching their individual goals.

Once a month, PAT also hosts a Group Connections meeting for all of the parents involved in the program. Each meeting features a different topic, such as water safety and breastfeeding, where the parents are provided information and resources to be better prepared for these experiences with their child.

Yahaira shared, “Adjusting to life in the U.S. has been difficult, but I have enjoyed the Parents as Teachers program because my home visitor has really been able to educate me on my daughter’s development.” Along with home visiting, expecting moms have access to a certified Doula who provides emotional and physical support as they prepare for birth.

When asked why this program is so important, PAT Supervisor Rhonda Eubanks explained, “We work in a low-income community and there are a lot of young mothers who really need help. The more they know, the better equipped they are to teach their children.” Along with the educational resources provided, Parents as Teachers gives out free diapers to their families twice a month and gently used clothes once a month. They can also help furnish the family’s apartment using community resources.

In addition to helping with her daughter’s development, Yahaira’s home visitor, Carolina Rodriguez, has also helped ease Yahaira’s worries about providing for her family. After being denied for a LINK card, Carolina helped her go to HACES (Hispanic American Community Education and Services) and reapply. Yahaira was also very nervous about the process of getting groceries from a food pantry, and the two of them took a trip there together to pick up food.

Carolina recalls Yahaira being very grateful after they returned from HACES and the food pantry. “It truly made me feel great about the services we provide here at PAT for families who are in need.”

LEFT: Carolina Rodriguez (left) and Rhonda Eubanks (right) worked with Yahaira Rivera-Burgos and her daughter (center) in the Parents as Teachers program.

A FATEFUL KNOCK at the Door



A routine client visit turns into a lifesaving mission.

It started as a routine visit to a client's home. Even when the young man didn't answer the door, DeAngelo Pittard, an Independent Living Case Manager at One Hope United in Florida, wasn't initially concerned.

"I looked through the window and I could see him lying on the couch," explained DeAngelo, who was there to take the client to a substance abuse evaluation. "I thought that he was just ignoring me, because he did that sometimes."

After a few more knocks went unanswered, DeAngelo figured the client was asleep and thought he would park down the street to wait for the client to leave the house. But soon, what DeAngelo described as "a weird feeling" came over him and he thought something more serious might be going on.

He called the young man's grandmother, but she was at work and unable to come home. He contacted the family's landlord, but she didn't have the key, so the two of them began to frantically bang on every window. Still, the client didn't budge.

DeAngelo then called his supervisor, who brought up that the young man was diabetic. That's when DeAngelo decided that he had to jump into action. He climbed through a window, ran over to the young man, and realized that he wasn't breathing. DeAngelo then proceeded to perform CPR until EMTs arrived

and his client was resuscitated. If it hadn't been for DeAngelo, his client would likely have died.

DeAngelo empathizes with his clients and was inspired to pursue a career in social work by his own upbringing. "I was raised by my grandmother because my mom and dad weren't really in my life," he said.

He now works with youth from birth through 22 years old. "A lot of these kids don't have their parents in their lives. Some parents really want to get them back and will do anything to reunite with their children, but it's not always the case. This leaves the child believing that no one wants them and can ultimately bring on trauma that may cause a lot of difficulties for them."

DeAngelo believes that case managers have the ability to help youth work through these negative emotions by being a positive force in their lives. "To succeed in this work, you have to stay positive," he said.

While he was the positive force who saved his client's life, DeAngelo doesn't like to take all of the credit for himself. "It was a team effort," he explained. "My supervisor, my director, the people at Heartland who trained me—if I didn't have all of them, I don't know what would have happened."

RIGHT: DeAngelo Pittard, Florida Case Manager of the Year.

However, a lot of people have taken notice of his work, resulting in him being awarded with Case Manager of the Year for the entire state of Florida. “DeAngelo was nominated because of his impressive ability to access his team for problem solving, which in this case resulted in saving the life of a child. He is also known for being incredibly attuned to the kids that he works with,” said Eva Horner, Executive Director in Florida.

When asked about his future goals as a case manager at OHU, DeAngelo says he’d like to one day move into a leadership role so that he can continue to help make big changes. “I don’t want to see a kid sad, I don’t want to see a kid hungry, and I don’t ever want to see a kid forgotten about,” he says. “I just want to make sure that kids are okay—that’s my biggest goal.”

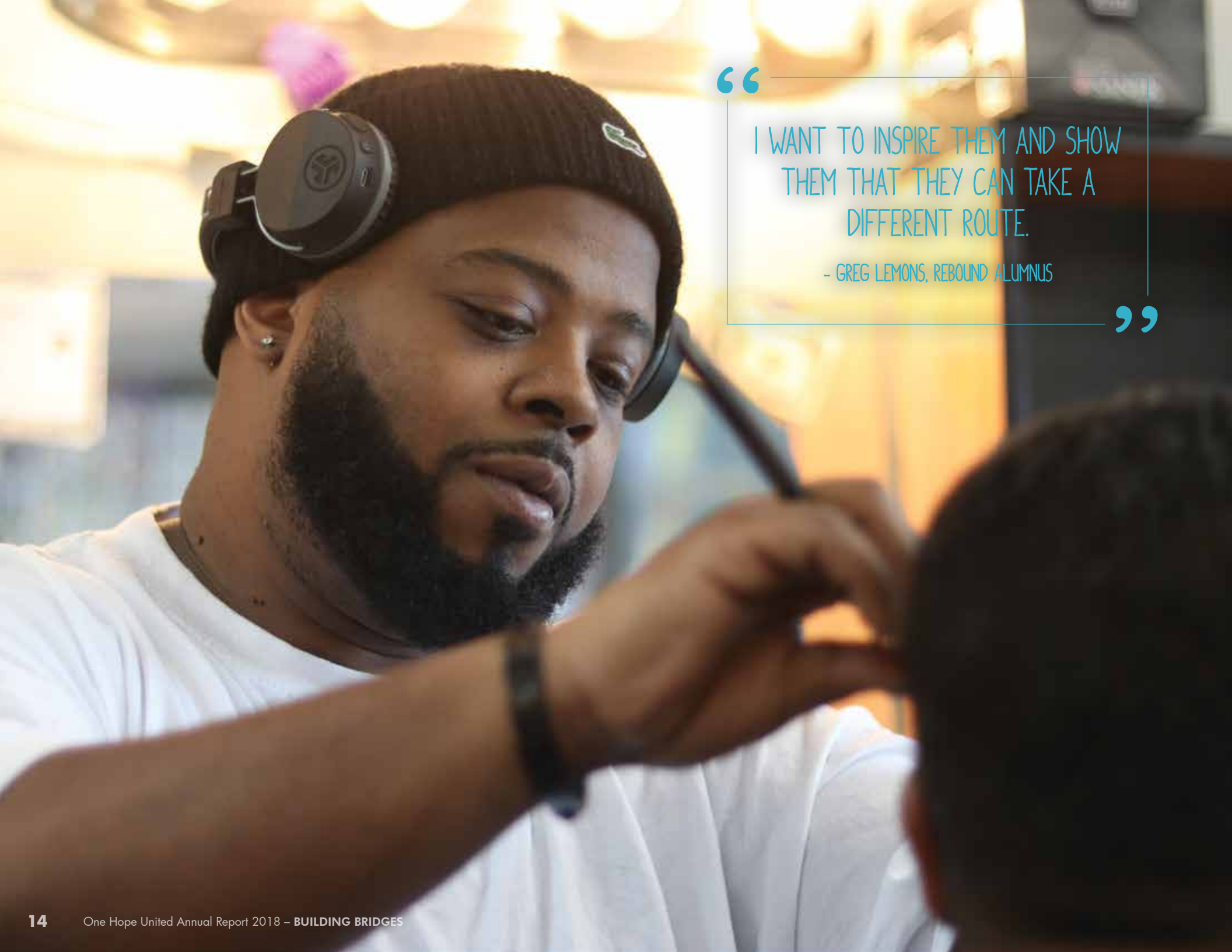
“

I DON'T WANT TO SEE A KID SAD,
I DON'T WANT TO SEE A KID HUNGRY,
AND I DON'T EVER WANT TO SEE
A KID FORGOTTEN ABOUT.

— DEANGELO PITTARD, CASE MANAGER

”





“

I WANT TO INSPIRE THEM AND SHOW
THEM THAT THEY CAN TAKE A
DIFFERENT ROUTE.

- GREG LEMONS, REBOUND ALUMNUS

”

Grooming the **NEXT GENERATION**



At a local barbershop, a former resident helps today's youth see their potential.

Greg Lemons completed the Rebound Transitional Living Program nearly 15 years ago, but his incredible connection to One Hope United is stronger than ever.

Rebound is a community-based transitional living facility in Waukegan, Illinois, serving youth ages 17–20 who lack traditional families. Rebound works with the youth on employment skills, educational completion, money management and other life skills needed to become independent adults who contribute to their community. Counselors and peers help youth to recognize and redirect limiting social and vocational behaviors into positive and productive behaviors and actions. Rebound participants develop their own individual transitional living plans with the goal of achieving independence by age 21.

Greg originally moved to Rebound after being released from the penitentiary and describes his time there as “very productive.” In Rebound, he realized he wanted to be more and do more than he previously had. “Dealing with addicts as parents was hard, and growing up in Chicago, sometimes you don’t see much hope around you,” Greg shared. Fortunately, through Rebound, Greg’s life aspirations began to feel much more attainable, including his goal to one day own his own business.

After transitioning out of Rebound, Greg married and pursued a career in real estate. He continued to keep in touch with several Rebound program directors and still considers them to be good

friends. He also continued to visit regularly, volunteering and mentoring in any way that he could with the CARE Residential Program in Lake Villa, Illinois. “I just thought it would be good for them to see someone who came from the same place as them, doing something different,” Greg explained.

A few years ago, inspired by an old friend, Greg decided to attend barber school. Upon learning this, the CARE staff unanimously agreed that Greg could develop his skills with the current residents. Greg visited the living facility and provided haircuts for the residents for nine months until he graduated from barber school. Soon after, he opened up his very own shop, David’s Cave Barber Shop, just across the street from CARE.

Now, some of Greg’s favorite regulars at the shop are young men from the CARE program. “Greg has been a great asset over the years, providing not only quality haircuts for our young men, but also providing job experience for some,” explained CARE program manager Sergio Lira.

Greg hopes that sharing his own journey will motivate the youth to have big dreams of their own. “I want to inspire them and show them that they can take a different route,” he says. “That despite what people may think about you or even in spite of what you may think of yourself, there’s so much out here to accomplish.”



HOPE IN ACTION 2018

One of the most iconic figures of the 1960s civil rights movement—a little girl named **RUBY BRIDGES**, who came to represent the courage and dreams of an entire generation striving for racial equality—rose up for hope once again at One Hope United’s annual gala, **HOPE IN ACTION: RISE UP FOR CHILDREN**, on Friday, May 4, at the Hilton Chicago.

In conversation with **BRANDIS FRIEDMAN** of WTTW’s Chicago Tonight, Bridges recalled integrating New Orleans’s public schools at just six years old, and the courage it required of her family to take that stand.

“I remember people shouting and throwing things; I knew that if I got past the crowd and got into the school, everything was going to be OK,” Bridges said, recalling that her mother would “pray every day until 3 o’clock” when Bridges made it safely home from school.

Still, the family persevered, and Bridges’ mother taught her, “If you really wanted to see change, you had to step up to the plate and do it yourself,” she said.

Two of the biggest highlights of the night were the presentations of the **4TH ANNUAL ERMIT FINCH IMPACT AWARD** to **JEREMY HARVEY** and the **LEADERSHIP IN GIVING AWARD** to the **GRAND VICTORIA FOUNDATION** (see “Donor Spotlight,” page 23.)

Harvey, once a struggling youth in foster care, draws on his lived experience to make life better for other kids in care today. As a teenager, his One Hope United therapist helped set him on a path to advocacy that eventually led to his current role as Deputy Director, Strategic Planning and Innovation at Illinois DCFS.

The evening concluded with an energetic and heartfelt performance by **MIGUEL CERVANTES**, who plays Alexander Hamilton in *Hamilton: An American Musical* in Chicago. Cervantes spoke movingly about having the ability to meet the needs of his daughter, Adelaide, who was diagnosed at a young age with epilepsy, and thanked the audience for rising up to support the children served by One Hope United.

We would like to extend a special thanks to our Honorary Chair, **ROSEMARY MATZL** of **ITW**, for her support of this event.

Guests and sponsors of Hope In Action stepped up and raised over \$261,000, a 6% net increase over the previous year. Their generosity brings One Hope United closer to fulfilling our vision, “For every child and family, life without limits.”

.....

OPPOSITE PAGE: (Clockwise from Upper Left) Ruby Bridges; Miguel Cervantes; Sharon Bush of Grand Victoria Foundation; Event Chair Rosemary Matzl and family; Jeremy Harvey with Ermit Fitch and Theresa Dear; Brandis Friedman

SAVE THE DATE!

HOPE IN ACTION 2019

is **MAY 3** at the **HILTON CHICAGO**



HOPEIN ACTION

RISE UP FOR CHILDREN



THANK YOU TO OUR 2018 SPONSORS!

HEADLINER SPONSOR



FEATURED SPONSORS

Gerald R. Forsythe Family
Yargus Family

OPENING ACTS



Allstate

ComEd
An Exelon Company



UBS
David Millington/
The Klaas Group

GOLD SPONSORS

Staub|Anderson
ATTORNEYS AT LAW

RSM

Shutts



Gallagher

Insurance | Risk Management | Consulting



DININGOUT
CHICAGO



ValueKnowledge
Business Valuations & Financial Advisory

SILVER SPONSORS

Enterprise Fleet Management
Expense Reduction Analysts
Great Computer Solutions Inc.
Michelle Damico Communications
StrateBen
Ultimate Software Solutions Inc.

BRONZE SPONSORS

| | |
|------------------------------|------------------------|
| Capital LS Partners | Quincy Construction |
| Continental Benefits | Terra Properties |
| GDI Services | US Wellness |
| International Fire Equipment | William Ruth Landscape |
| Larkin Professional Centre | WT Group |
| Premier Paving | |

FINANCIAL STATEMENTS

One Hope United's overall financial condition showed a decline in FY18. On the operating front, our costs to provide services and manage the organization exceeded the fees for service, resulting in an operating loss of \$3,061K, compared to a small profit in F17.

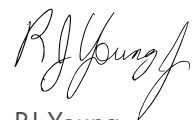
| (IN THOUSANDS) | | FY18 | FY17 |
|--|------------------|--------------|----------------|
| OPERATING RESULTS | | | |
| Early Learning and Child Development Services..... | (\$1,838) | | (\$356) |
| Placement Services..... | (1,584) | | (547) |
| Community Based Family Support Services | (61) | | 629 |
| Investment Income and Other Services | 10 | | 230 |
| Fund Development..... | 412 | | 187 |
| TOTAL OPERATING RESULTS..... | (\$3,061) | | \$143 |
| NON-OPERATING RESULTS | | | |
| Realized Investments Gains/(Losses) | 240 | | 150 |
| Unrealized Investments Gains/(Losses) | 275 | | 889 |
| Change in Farmland FMV | (249) | | 182 |
| Other Non-Operating Income | 458 | | 677 |
| CHANGE IN NET ASSETS..... | (\$2,337) | | \$2,041 |

This past year, OHU went through a series of strategic initiatives to invest in our staff to improve engagement and reduce turnover, upgrade our administrative systems and tools to increase our quality and effectiveness, and invest in our facilities to improve the service environments for our clients. The cost of these initiatives, combined with inflationary cost increases in such areas as employee health benefits and wages, and minimal increases in government support, contributed to this operating loss.

On the non-operating front, gains on our investment accounts drove an increase of \$724K, which helped offset the operating loss detailed above. The total loss was \$2,337K for the year.

Despite the loss described above, OHU remains financially stable with total net assets of \$32,169K and is ready to carry out its mission and vision in the years to come. To maintain this financial stability, OHU has made a series of decisions for the coming year to improve its financial performance without degrading its programs or quality. OHU expects that these changes will ensure that it has the resources to invest in itself and ready the organization for future growth.

Sincerely,

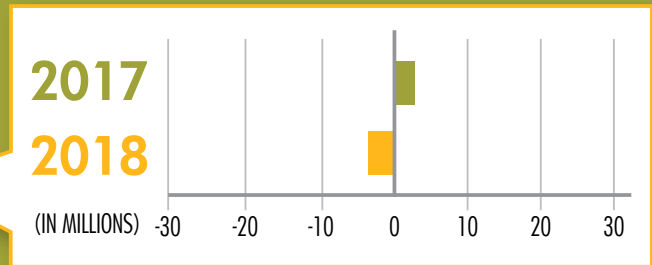
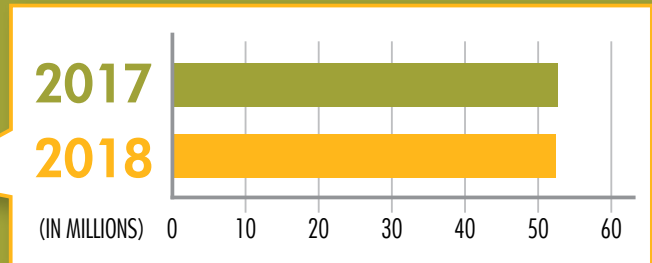


RJ Young
Board Treasurer

CONSOLIDATED STATEMENT OF ACTIVITIES (July 1, 2017 – June 30, 2018)

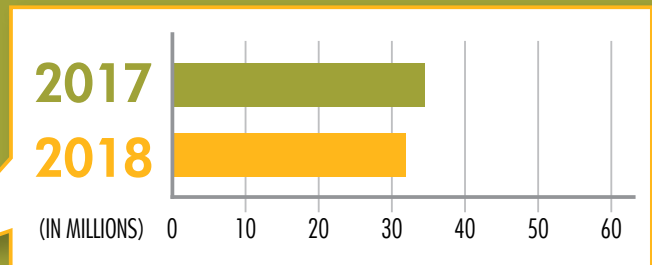
(In thousands)

| Support and Revenue | FY18 | FY17 |
|---|------------------|-----------------|
| Early Learning and Child Development Services | \$18,723 | \$18,741 |
| Placement Services | 20,186 | 20,058 |
| Community-Based Family Services | 10,529 | 9,731 |
| Investment Income and Other Services | 1,826 | 2,895 |
| Fund Development | 1,421 | 1,293 |
| TOTAL SUPPORT AND REVENUE | \$52,685 | \$52,718 |
| Operating Results | | |
| Early Learning and Child Development Services | \$17,994 | \$16,659 |
| Placement Services | 19,471 | 18,330 |
| Community Based Family Services | 9,518 | 8,145 |
| Other Services | 697 | 419 |
| Total Program Expenses | \$47,680 | \$43,553 |
| Management and General | 6,363 | 6,047 |
| Fundraising | 979 | 1,077 |
| Total Expenses | \$55,022 | \$50,677 |
| CHANGE IN NET ASSETS | \$(2,337) | \$2,041 |



STATEMENT OF FINANCIAL POSITION

| Assets | FY18 | FY17 |
|---|-----------------|-----------------|
| Cash | \$453 | \$1,453 |
| Other Current Assets | 9,148 | 8,821 |
| Total Current Assets | \$9,601 | \$10,274 |
| Fixed Assets | 15,544 | 15,332 |
| Other Assets - Long Term | 6,961 | 7,077 |
| Investments – Long-term Portion | 17,711 | 18,723 |
| TOTAL ASSETS | \$49,817 | \$51,406 |
| Liabilities and Net Worth | | |
| Current Liabilities | \$7,856 | \$6,946 |
| Long-term Liabilities/Debt | 9,792 | 9,953 |
| TOTAL LIABILITIES | \$17,648 | \$16,899 |
| NET ASSETS | \$32,169 | \$34,507 |
| TOTAL LIABILITIES AND NET ASSETS | \$49,817 | \$51,406 |



THE SCOFIELD GIBBS SOCIETY

One Hope United's history is rooted in two acts of compassion toward children over 100 years ago.

In 1895, assisted by his wife, retired Baptist missionary Rev. Ezra Scofield established a small shelter in Downers Grove, Illinois, after seeing five homeless children on their street. In 1903 in central Illinois, Alice Gibbs was determined to devote her time and means to caring for homeless children. Out of the original sites they founded evolved the OHU we know today, serving thousands of children and families across four states.

Today we honor Rev. and Mrs. Ezra Scofield and Mrs. Alice Gibbs's dedicated acts of kindness through the Scofield Gibbs Society. Members of this society have made a commitment to share a part of their trust or a bequest with One Hope United, providing a valuable legacy gift that will be invested in perpetuity to ensure every child and family we serve lives a life without limits.

Leaving a LEGACY

ONE HOPE UNITED GREATLY APPRECIATES THE FOLLOWING DONORS WHO HAVE MADE THEIR SIGNIFICANT COMMITMENT TO THE SCOFIELD GIBBS SOCIETY.

Alice B. Taylor Trust
Harold and Margo Bach
William Beck
Raj and Rose Bhatt
Cleland J. Maxson Trust
Patricia Cox
William Crabb
Theresa Dear
Jeanette Dolk Revocable Trust
Paul Earle and Ellen Rudnick
Ermit L. Finch and Jonni Miklos-Finch
Estate of Frances Mapes
Estate of Gertrude Norby
Estate of Lorene Jennings
Estate of Wilba J. Priest
Ethel O. Hanson Revocable Trust
Ettoile Davis Trust
Evelyn A. Borbe Trust

Patricia Griffith
Estate of Loren J. Gross
Terry and Mary Jo Hackney Trust
Joyce and Rich Heneberry
Ralph and Peggy Hudson
Cindy Lusignan and Nancy Miller
Lafern Blackman Trust
Lenora C. Emerson Trust
Lillian G. Wallace Trust
Lola White Estate
Lucille D. Sloan Trust
Barbara McKean
Donald Mertic
Monita J. Klier Charitable Trust
Patrick & Helen and Helen Murphy
Gertrude Norby
William and Mary Jeanne Onderdonk Jr.
William & Sarah Rumney Trust

Virginia Palmer
Clarke Robinson
Adrian and Sharon Rogier
Anna Lee Rogier
Barbara Rosga
Edgar Santiago
Howard and Chris Schnitzer
Emily Selbe
Martin R. Sinnott and Janet Emison
Samuel Smith
Florence Sparks
Corleta Steurer
Marjorie H. Thulin
Vaughn Hungerford Trust
Viretta Wisse Estate
Ruth Tippner Lahl
Lola White
Linda Zager



One Hope United is deeply grateful to our supporters.

July 1, 2017 – June 30, 2018

Our DONORS

\$25,000+

Chicago Tribune Charities, A McCormick Foundation Fund
First Nonprofit Foundation
Paul Earle and Ellen Rudnick
Get In Chicago
Grand Victoria Foundation
Healthcare Foundation of Northern Lake County
Illinois Tool Works, Inc.
North Shore Baptist Church
Jim and Amy O'Donnell
RJ and Judy Young

\$10,000 – 24,999

Anonymous
1st Presbyterian Church of Lake Forest
Alfred Bersted Foundation,
Bank of America, N.A., Trustee
American Baptist Churches of the Great Rivers Region
Chicago Bears Football Club, Inc.
CNA Continental Casualty Company
Evelyn A. Borbe Trust
Marco Foster
Gallagher-Ring Family Fund
Gorter Family Foundation
Hyslop Shannon Foundation
Illinois Tool Works Foundation
MBIA Foundation
Ralph G. and Helen C. Johnson Fund
James Scharnell
Steans Family Foundation
The Andrew and Alice Fischer Charitable Trust
Wayne and Nan Kocourek Foundation
Larry Yargus

\$5,000 – 9,999

Anonymous
Allstate
Chicago Association of Realtors Foundation
ComEd
Community Foundation of the Fox River Valley
The Community Foundation of Will County
Byron and Mary DaSilva
EFS Foundation
Fifth Third Bank
Great Shoreline Limited
Helen & Curtis Pinnell Foundation
Daniel and Jen Horsley
David and Lisa Millington
Northern Trust Company Charitable Trust
Victoria Nupen-Goodchild and Matthew Goodchild
The Ozinga Foundation, Inc.
Quality Catering for Kids Inc.
Greg and Victoria Sprehe
Toni Sandor Smith
The Rinehart Family Fund of the Ayco Charitable Foundation
The Sprehe Family Foundation
The Temple Fund of The First United Methodist Church
The Estate of Marjorie H. Thulin
Webb Foundation

\$2,500 – 4,999

A & E Kaplan Foundation
Arthur J. Gallagher & Company
Anthony and Laura Austin
Cafe Ciao, Inc.
Theresa Dear
Donor Club of Elgin
Enterprise Fleet Management
Ermit L. Finch and Jonni Miklos-Finch
Fidelity Charitable Gift Fund
Forescout
Quin and Simin Frazer
Glencoe Union Church
Joyce and Rich Heneberry
Hewlett Packard
HitachiVantara
John and Meredith Klaas
David and Janice Larson
Cindy Lusignan and Nancy Miller
Mike and Stephanie Macakanja
Microfocus
Hans and Kimberly Montgomery
Opus Foundation
Jim and Heather Pigott
Bryn Reese-Klovens
RSM US LLP
Stephanie Scharf
Scharf Banks Marmor, LLC
Howard and Chris Schnitzer
Emily Selbe and Michael Lavelle
Service Now
Catherine and Michael Shaffer
Darrin Shillair

Shutts & Bowen LLP
Paula Sneed
Skindivas, Inc.
SSI Technology, Inc
St. Mark Lutheran Church
Staub Anderson LLC
Storage IT Solutions
Bill Taylor and Jeanne Ward
Tek Systems
Janelle Thompson
The Ultimate Software Group, Inc.
UBS Matching Gifts
Unisys Corporation
ValueKnowledge
Valve Research and Manufacturing Company
Margaret Vimont
VMWare
Linda Zager Partners, LLC
Akram Zanayed
Steven Zandpour

\$1,000 – 2,499

Anonymous
Anthony and Laura Austin
A&S Grand
Adams Street Partners LLC - Charitable
American Baptist Foundation
Archer Daniels Midland Company
Ariel Investments, LLC
AT&T Corporate Center
Auburn Baptist Church
Rick Baden
Jimmy and Julie Ballard
Kathleen Bertino
Raj and Rose Bhatt

Bluffview Baptist Church
 BMO Harris Bank
 Bond-Slaves MC
 Charles Butrim Jr.
 Matthew Carpenter
 Allen Cavites
 Terry and JoAnne Celba
 Checkpoint
 China Telecom Americas, Inc.
 Cisco Systems
 Gwen Cohen
 Community Foundation for the Land of Lincoln
 Critical Connections Consulting, LLC
 Russell and Mary Carol Custer
 Bryan D'Alessandro
 David and Diane Boston Family Foundation
 Robert Davit
 Dominion Capital LLC
 Steve and Paula Duck
 Expense Reduction Analysts
 Extreme Networks
 First Baptist Church of Belvidere
 First Baptist Church of Mt. Sterling (WMS Fund)
 Lorraine J. Ferri - Family Trustee
 Michael and Cathy Fiore
 Gerald Forsythe
 Forsythe Solutions Group
 Deanna and Jay G. Freise
 Jason and Brandis Friedman
 Philip Gold
 Bruce and Margo Goldsmith
 Jeremy Gossard
 Robert Gottfred
 Great Computer Solutions, Inc.
 Greater St. Louis Community Foundation
 Sheldon Greenberg, M.D.
 Brian and Carole Grewe
 Carmela and Christopher Griffin
 Bruce and Susan Harlan
 Michael and Susan Hering

Christopher and Elaine Hoffman
 Pasquale Iaconetti
 Infoblox
 Intel
 Ixia
 Sheri Jacobsen
 JES Holding
 Brian Kampman
 Patrick and Ann Kitchen
 Koboldt Charitable Trust
 Thomas and Allison Kominsky
 Louis and Bonnie Korom Jr.
 Dave Kremer
 LaSalle Solutions
 Lettuce Entertain You Enterprises
 Steven Mack
 Lightning Communications
 LLD Electric Co.
 Louise C. Schlichenmaier & Othon H. Ochsner
 I Foundation
 Marsh & McLennan Companies
 Lino and Patricia Martinez
 Dave and Rosemary Matzl
 McAfee Inc.
 Jacqueline McKeigue
 Scott and Rebecca Moeller
 Mt. Moriah General Baptist Church
 Patrick and Helen Murphy
 Peter Nerad
 Michael and Barbara Neuberger
 James and Kimberly Norman
 Nutanix
 Sandy Osteen
 Dominic Petito
 Robert Petrie
 Bradley and Molly Pierce
 Polk Bros. Foundation
 Premier Paving
 Thomas Quarles
 Ronald Redd

Kevin Reeve
 Regions Trust
 Brett and Elizabeth Renton
 Riverbed Technology Inc.
 Clarke Robinson
 Peter Rose
 Michaela Rowland
 Rust-Oleum Corporation
 Rx 'N Go
 Abigail Schmitz and Patrick Zanayed
 Sandra Smith
 Southwire
 StrateBen, Inc.
 Bradley Summers
 Michael and Donna Thompson
 Kenneth Tuchman
 Scott and Jan Turner
 St. Louis Philanthropic Association
 Suburban Journals Old Newsboys
 Taiwan Cooperative Bank
 Teeters Family Trust Fund
 Terry Welsh Grain
 The Benevity Community Impact Fund
 Ultimate Software
 Wally and Kristin Valters
 Richard Vieira
 Matt and Cristina Villazan
 Visionary Advertising Solutions
 Lyle Wilpon
 Tsao Wen-Chung
 West Unified Communications
 Widows Sons/Temple Knights
 Dillon Wiesner
 Joyce Wilkos
 Lyle Wilpon
 Yargus Manufacturing
 Eric Young
 Jonathan and Kristin Ziebarth
 Zscaler

TRIBUTE GIFTS

In honor of Betty Conway's 100th Birthday
 Bob and Martha Baker
 Paul and Karey Bourke
 Laura Cohen
 Hazel Cook
 Betty Conway
 Gerald and Mary Conway
 Troy and Patricia Elliot
 Todd and Carol Gerhardt
 Joyce and Rich Heneberry
 Arlene Lau
 Arthur and Paul Lau
 Robert and Elizabeth Littel
 Jan Markham
 Eileen Pell
 Stuart and Ellen Westpfahl
 In honor of Cindy Lusignan
 Michael and Pamela Fennewald
 In honor of Ermit Finch
 Ernest Melichar
 In honor of Marco Foster
 Elizabeth Henley
 Christopher DeVine
 In honor of Eva Grace DeManche
 Reid DeManche
 In honor of Frances Jorgenson
 Jennifer Jackson
 In honor of Glenn Johnson birthday
 Ronald Johnson and Karen Ducharme
 In honor of Jonni and Ermit Finch
 George and Jocelyn Vinluan
 In honor of Rosemary Matzl
 Ken and Melissa Hoffman
 In honor of Scott Humphrey
 Elinor Humphrey
 In honor of Sue and Roland Bouchard
 Cindy Lusignan and Nancy Miller
 In memory of Allen Weiner
 Bev Goldberg

In memory of Bill Rathburn
Lockridge Baptist Church
In memory of Delno M. Baker
Nancy Dunbar
In memory of Grances Jorgenson
Cecelia Carey
Cindy Felix
Paul Heller
James Horvath
Mickey Lamkin
In memory of Jerrold Whitchurch
Jo Ellen Whitehead
In memory of Marguerite Marchiori
Lori Cataudella
In memory of Paul Plier
Linda Plier
In memory of Ralph Hord
William and Peggy Hord
In memory of Ruth Uram
Cheryl Leamon
In memory of Simone Radde
Elizabeth Zanayed
In memory of William R. Wallin
Sharon Wallin
In memory Wade L. Jones
Laura Jones

GIFTS IN KIND (1,000+)

Allstate
Bandwidth Marketing Group
Patrick and Amy Bender
Dr. Tien Cheng
DiningOut Chicago
Debby Dunne
Paul Earle and Ellen Rudnick
Fill a Heart 4 Kids
Glen Flora Country Club
Glen Rowan House
Carmela and Christopher Griffin
Michelle Damico Communications
Tom Morton
James and Kathleen Schmitz
Walter and Flora Schultz
Scott Mayer
Springfield Urban League Headstart
Ernesto Posada
Renee McCline
Mitchel Stuart
Thunderhawk Golf Course
Wilson's Sporting Good

THANK YOU

**to our United Way partners for
their program contributions.**

United Way of Central Illinois, Inc.
United Way of Coles County, Inc.
United Way of Effingham County, Inc.
United Way of Elgin
United Way of Greater Philadelphia
and Southern New Jersey
United Way of Lake County
United Way of Metropolitan Chicago
United Way of South Central Illinois
United Way Success By 6 Initiative
United Way Suncoast

*We have made every effort
to make this list accurate and
inclusive. If you discover an error
or omission, we apologize and
would appreciate you advising
us so that we may correct our
records. Thank you.*

DONOR SPOTLIGHT: GRAND VICTORIA FOUNDATION

With over 15 years of continuous support from Grand Victoria Foundation, One Hope United's Elgin Child and Family Resource Center has been able to expand its services and the number of children and families they reach. For their philanthropic impact, Grand Victoria Foundation received One Hope United's 2018 Leadership in Giving Award.



Accepting the award, executive director Sharon Bush spoke enthusiastically about the changes in Elgin led by the foundation and One Hope United. "In the initial year, the center served between 60 and 70 children and families a year. Today, it involves over 200 children and families, and is recognized among the highest quality centers in Illinois, and also serves as a model for local programs," she said.

Last year, One Hope United successfully implemented two innovations at the Elgin Child and Family Resource Center. The center completed a study utilizing LENA technology, where children wore vests containing a "talk pedometer" that monitored their conversations with adults and provided feedback to help parents and teachers better measure the child's development. Additionally, the center now hosts a child and family therapist on-site, helping children cope with stressors at home or in their communities so that the child and the class can continue to learn productively (see "A Healthier Path," page 8).

In addition to early childhood education, Grand Victoria Foundation invests to protect natural lands and waterways and promote economic vitality through robust employment development. Their aim is to support change in communities, regions, and the state, focusing on four key elements: high-functioning systems, strong public policies, engaged communities, and effective organizations.

Thanks to the foundation's generosity—nearly \$1.5 million in donations—One Hope United continues to innovate and deliver high quality, full-day programs to families in Elgin. "We're beyond thrilled that you are a critical part of what makes Illinois a great place to live and work," said Bush.

MAKE A DIFFERENCE

Visit donate.onehopeunited.org and make a gift today!

CENTRALIA AMBASSADOR BOARD

Matt Shook
The Rock Church

Emily Kracht
E. Kracht Photography

Kim McMillan
Monken Chevrolet Buick GMC

Devan Orrill
City Hope Church

Tina Suarez
Retired

CHICAGO AMBASSADOR BOARD

Mike Carpenter – *Chair*
Adjust Creative

Victoria Nupen-Goodchild – *Vice Chair*
Experts in Media

Abigail Schmitz
Swanson, Martin & Bell, LLP

Elizabeth Henley
Adobe

Janet Alikpala
KOHA

Lisa Saverus
Angels at Home Healthcare

Megan Grant
Barack Ferrazzano Kirschbaum & Nagelberg LLP

Marco Foster
Sargent & Lundy

Sam Patel
LinkedIn

Teresa Liptak
McKinsey & Company

LAKE COUNTY AMBASSADOR BOARD

Cynthia Geissberger – *Chair*
Welmed, Inc.

Donna Bergl
American Greetings

Danette Dowell
Medela

Jeanne Hansen
Walgreens University

Roberta Korom
Consumers Credit Union

Linda Mehnert
Independent Mary Kay Consultant

Christine Schnitzer
Kapstone Paper

Howard Schnitzer
A & S Auto Sales

Abraham Santiago
Woodforest Bank

Paula Tobey-Duck
Consumers Credit Union

CHICAGO AUXILIARY BOARD

Fernando Carranza – *President*
IHCC + 1871 Latinx Incubator

Jake Klopfenstein – *Vice President*
Northwestern Memorial Hospital

Claire Gilmore – *Secretary*
Rx n' Go

Michelle Kilgallon – *Secretary*
Calzada Capital Partners

Carolyn Fuwa
Ventas

Eric Klen
Adams Street Partners

Nirali Nahar
FTI Consulting

Nesh Patel
L.E.K. Consulting

Caroline Robbins
LinkedIn

Jason Rusk
SA Ignite

Patti Tangorra
Blue Cross Blue Shield

Bridget Taraszka
Parexel International

BOARD OF DIRECTORS

Theresa Dear – *Chair*

Dan Horsley – *Vice Chair*

RJ Young – *Treasurer*

Cindy Lusignan – *Secretary*

Anthony Austin

Byron DaSilva

Ermit Finch

Deanna Freise

David Millington

Kim Montgomery

Nichole Patton

Bryn Reese

Brett Renton

Howard Schnitzer

Kate Shaffer

Toni Sandor Smith

Greg Sprehe

Janelle Thompson

Todd Schultz, *President & CEO, 2018*

EXECUTIVE LEADERSHIP

Todd Schultz

President & CEO, 2018

Margaret Vimont

Chief Operating Officer

Chris Nordloh

Chief Financial Officer

Cristina Villazan

Chief Human Resources Officer

Eva Horner

Executive Director, Florida

Anthony Ruth

Senior Vice President, Marketing & Communications

Timothy Snowden

Executive Director, Community Based Family Services

Sarah Tunning

Senior Vice President, Continuous Quality Improvement



Board Members and Executive Leadership as of December 2018



FOR EVERY CHILD AND FAMILY, **LIFE WITHOUT LIMITS**